

In-Person Workshop



Supervisor Boot Camp

You don't master the art of leading and managing through luck; you master it through training, experience, learning, and staying on top of best practices. As a manager or supervisor, you must have the attitude, aptitude, skill set, confidence, persistence, and commitment to excel in this multi-tasking, challenging role. This training will help take your expertise to a new level as you learn how to collaborate and coach your employees to excel on the job.

Whether you are new or seasoned managers and supervisors, attendees find this experiential training invigorating, motivating and applicable to managing and supervising others. You will learn how to manage crucial conversations and challenging situations. You will practice a coaching approach that encourages your staff to be engaged and accountable and walk away with a toolbox for immediate use back in your workplace!

Program Highlights

Excelling at Leading, Supervising & Coaching

- Understanding yourself and others – the art of responding to different communication styles
- Visiting your values as a leader
- Handling those difficult conversations with employees (including practice conversations)
- Addressing difficult or uninspired team members
- Setting performance and behavior standards beyond the job description
- Implementing employee 1 to 1 meetings
- Providing guidance in giving and receiving feedback
- Assessing your leadership effectiveness

Building a Productive Team

- Covering ideas to empower and motivate within the workplace
- Managing the generational gaps
- Learning the attributes of being an ideal team player
- Understanding the importance of vulnerability and trust in building a stellar team

Talent Management – Best Practices

- Recruiting, hiring and interviewing
- Training & onboarding – Is this an experience or an afterthought for new hires?
- Excelling at performance reviews

Other topics suggested by participants will also be covered throughout the session

When:

April 7-8, 2026

Where:

Arkansas Bankers Association
Professional Development Training Center
1220 West Third Street
Little Rock, AR 72201

Who Should Attend:

Anyone who is responsible for managing a team (new or seasoned) or identified as a future up and coming leader in your organization. For anyone who wants to take their leadership role to the next level. Branch Managers most definitely benefit from this training as well!

About the Instructor



Karen Butcher is a former teacher, Mary Kay Sales Director, and trainer whose career journey led her to leave the corporate world to train and coach women and men who want to elevate their leadership skills, lead productive teams, and achieve their goals. Karen is a Certified Bank Training Professional who earned her credential in 2016. She is a Senior Trainer with InterAction Training and travels the country facilitating bank supervisor training. Karen also works with Leadership Kentucky as the program coordinator for BRIGHT Kentucky, a program for young professionals in the 54 counties of the Appalachian Regional Commission.



Arkansas Bankers Association | Professional Development Department

1220 West Third Street | Little Rock, Arkansas 72201 | (501) 376-3741 | www.arkbankers.org

REGISTRATION FEES

ABA Members:

Registration Price: \$780

Non-Members:

Registration Price: \$1,560

HOTEL INFORMATION

This event will be held at the Arkansas Bankers Association. Should you need a hotel room reservation, a Local Negotiated Rate (LNR) has been reserved for your convenience at the following hotels. The LNR is based on hotel availability, and you are responsible for all hotel room charges.

Hilton Garden Inn Downtown | (501) 244-0044
Group Rate: \$150 | Corporate Account Code: 3197385

Downtown Marriott Little Rock | (501) 906-4000
Group Rate: \$172 | Group Code: A5698

CANCELLATION

Full registration fees will be refunded if a cancellation is received before March 24. No refunds will be given for cancellations made after March 24. All cancellations must be submitted in written format prior to the event.

MORE INFORMATION

- Registration will begin at 8:30 a.m. on April 7.
- Dress for the seminar is business casual. To ensure your comfort, please bring a jacket or sweater.
- If you have any special dietary requests, please contact the ABA Professional Development Department at (501) 376-3741.
- By attending an ABA event, you are consenting to the ABA taking and using your photograph and name for use in its marketing or promotional materials, news publications or website.

SUPERVISOR BOOT CAMP

APRIL 7-8, 2026

Bank/Company Name _____ Phone _____

Registrant Name _____ Title _____ E-mail _____

Registrant Name _____ Title _____ E-mail _____

Address _____ City _____ State _____ Zip _____

Registration Contact _____ Phone _____ E-mail _____

PAYMENT INFORMATION

Charge my: Mastercard  Visa  American Express  Discover 

Account Number _____

Name on Card _____

Expiration Date _____ CSC Number _____
(3-digit security code on back of your card)

Billing Zip Code _____

Email: marketing@arkbankers.org
Fax: (501) 376-9243
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 Arkansas Bankers Association
 Professional Development Training Center
 1220 West Third Street
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If you would prefer to pay via credit card over the phone, please call the ABA at (501) 376-3741. Please do not email your credit card information.

Note: Non-Members must pay with a credit card or check prior to the event.